



COMPANY PROFILE

Fit-for-purpose service bodies for utes,
trailers, & trucks. On time. With certainty.

Updated January 2026



NOT ALL SERVICE BODIES ARE CREATED EQUAL



Welcome to Hidrive.

We are a financially strong, 100% Australian-owned manufacturing business, built on more than 32 years of sustained, organic growth. This success is driven by our commitment to creating a safe, supportive workplace and by continually investing in our people, facilities, innovation and technology.

Our exceptional team of over 270 employees across six national locations, live our values every day, ensuring our business is customer-focused, sustainable and continuously evolving.

As we look to the future, my focus is guided by three clear principles – our values, our customers and our strategy.

Our values shape how we work and ensure every team member feels respected and valued. **Our customers** are at the heart of everything we do – they are the reason we come to work each day. And **our strategy** provides clear direction, giving confidence and certainty to our people, our customers and our broader stakeholder community.

Together, these principles ensure Hidrive is well positioned to continue to grow, innovate and deliver long-term value. We are excited to work with you to achieve this.

Toby Dunlop, CEO



MAKE CERTAIN



AUSTRALIA'S SERVICE BODY MANUFACTURER OF CHOICE

We design, manufacture and install fit-for-purpose, work-ready aluminium service bodies for utes, trailers, and trucks.

Trusted by trades, industry, and governments, our light and strong mobile workspaces and fleet solutions are engineered to give customers certainty, both on the road and on the job.

Designed for long-term reliability, security and productivity, our aluminium service bodies maximise payload and stability and are resistant to corrosion, UV damage and vibration.

Our products have been proven in the field since 1993. Focusing on continuous improvement and innovation, our service bodies have evolved into the high-performance range you see today.

We are vertically integrated, offering over 190 modular accessories to turn your service body into a truly mobile workspace. These range from shelving, drawers, roof and underbody storage, to cranes, inverters, lighting and much more.

Conveniently, we are the only Australian service body manufacturer with company-owned production and installation facilities in six states.

We offer assured compliance with internationally recognised certifications in ISO 9001 (Quality), ISO 14001 (Environmental) and ISO 45001 (Safety) management systems.

OUR HISTORY

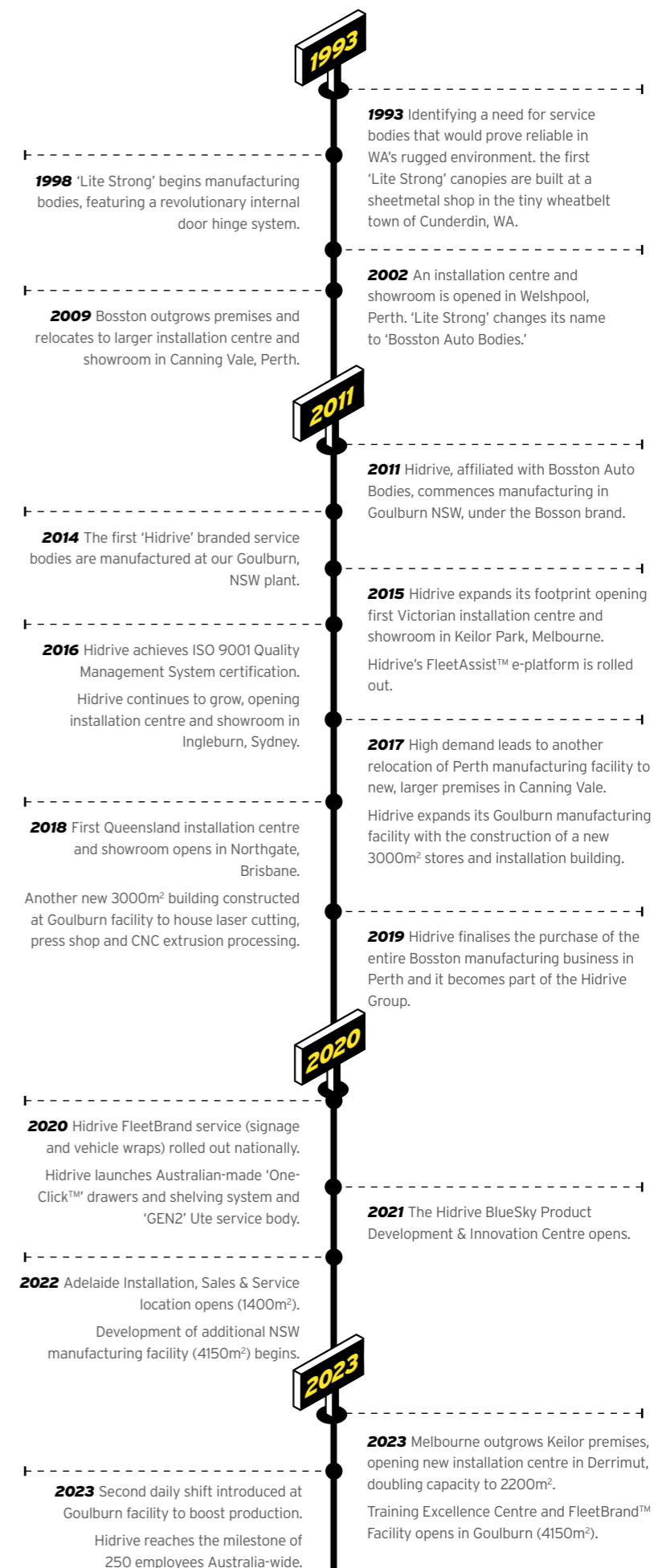
We are a 100% Australian-owned private company with a reputation for building innovative, fit-for-purpose and reliable service bodies for utes, trailers and trucks.

We started manufacturing as Bosston Auto Bodies in 1993 in WA. Hidrive built Bosston Service Bodies, under licence, in NSW from 2011. In 2019, Hidrive acquired Bosston and welcomed its staff and customers to Hidrive.

Today, many of our early customers continue to choose Hidrive as their service body supplier. Our industry-leading design and manufacturing expertise extends nationally at company-owned locations in Adelaide, Brisbane, Goulburn, Melbourne, Perth, and Sydney.

A key driver of our ongoing success is our decision to vertically integrate our entire business process, giving us control over all facets of the supply chain including design, manufacture, installation and servicing.

This significant change enabled us to lock-in a sustainable and reliable supply chain to deliver our products to customers across a range of industries and trades, while remaining impervious to global disruptions.





OUR CAPABILITIES

Hidrive facilities

We are a vertically integrated business with control over all facets of design, manufacture, installation and service. Our nationwide facilities enable us to provide unsurpassed service regardless of complexity or quantity.

Our systems

Across all areas of Hidrive, we are a systems driven business. This gives our clients the assurance of product consistency and support nationally.

We've built processes and procedures into our systems to ensure we meet both the compliance requirements and sustainability challenges that are part of being a responsible corporate citizen.

Excellence in manufacturing

At Hidrive, we are a true demonstration of Australian manufacturing excellence. Our people are aligned with our core values, efficiently delivering products that exhibit their skill and dedication, supported by the manufacturing technologies we have invested in and continuously improved since 1993.

Technology and automation

Advances in technology, new materials and continuous improvement are embraced by our product design and engineering departments. They work with all the areas of our business to ensure every client is set up for success when they take delivery of their new fleet of Hidrives.

SAFETY AND INNOVATION

Delivering certainty to our clients

We understand the importance of planning and procuring a cost-effective vehicle fleet that will deliver long-term, sustainable results for your business.

A proven platform

At Hidrive, your build is never an experiment. Our skilled designers and engineers use our robust, modular system to bring your specifications to life, ensuring your vehicle and workspace configurations are functional, fit-for-purpose and compliant.

We make vehicle compliance easy

We use advanced design and modelling tools, and include stakeholders in the design and decision-making process, to ensure nothing is left to chance or overlooked. You'll have access to:

- ✓ External 3D views of your entire build
- ✓ Optional decals and signage in 3D
- ✓ 3D views of internal fitout and accessories
- ✓ Vehicle weight calculator ensuring GVM compliance

Driver safety

Advanced Driver Assistance Systems (ADAS) have revolutionised vehicle and driver safety. ADAS integrates cutting-edge technologies that enhance safety and convenience for drivers through sensors, cameras and sophisticated algorithms.

It's important not to assume any service body manufacturer can ensure your OEM reverse camera and sensors, rear cross traffic alert, blind spot monitoring and other ADAS features can be integrated.

Hidrive has the resources and experience to advise you regarding ADAS and your service body.

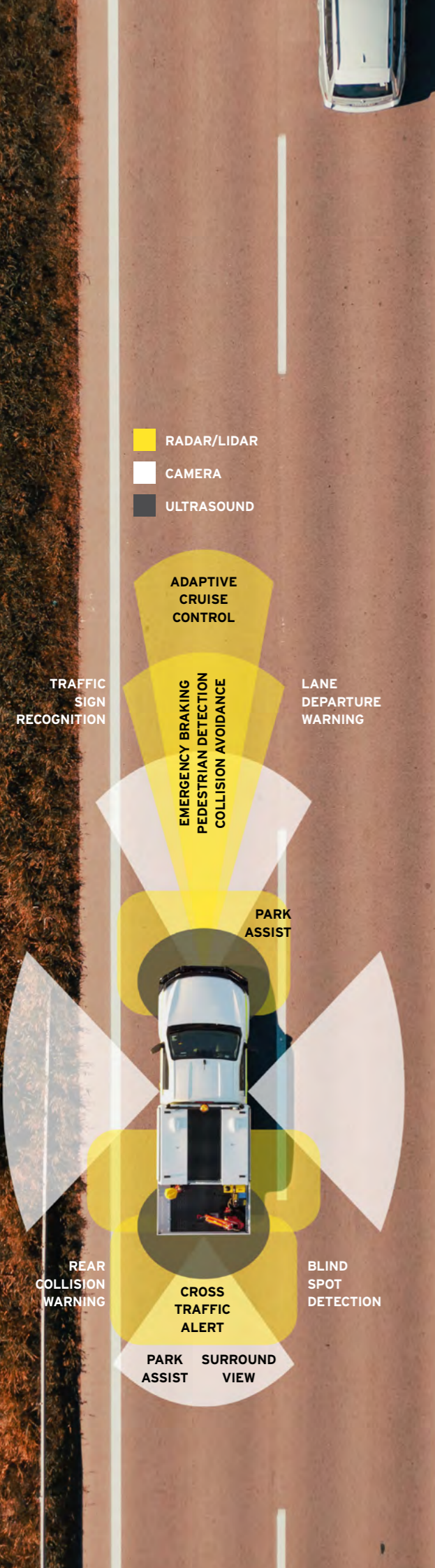
Innovation and Continuous Improvement

Hidrive has always invested in technologies that deliver an awesome customer experience. An important part of our sales process includes rapid product modelling that provides fleet clients with digital illustrations of the finished product on their selected vehicle make/model.

We employ the largest in-house engineering and design team in the service body industry. This gives us an unsurpassed ability to design, develop and test new service bodies and accessories from scratch.

No other Australian manufacturer designs, engineers, builds and installs more fitted-out service body options than Hidrive.

Just another way we provide certainty to our customers.





PROCESS-DRIVEN MANUFACTURING

Hidrive's reputation for manufacturing excellence is exemplified by our affiliations with top-tier fleet management organisations. We enjoy strong brand loyalty and high levels of repeat business from satisfied customers.

Our process-driven approach leaves nothing to chance and enables us to give certainty to our customers. Here's a snapshot of how we do that.

Sales and Customer Care process

- ✓ Our Mobile Workspace Specialist team match your needs to our products and tailor the solution for a perfect fit
- ✓ Our Customer Care portal gives customers, Fleet Managers and OEMs full visibility throughout the rollout process
- ✓ Enjoy exceptional after sales service nationally for the life of your Hidrive with our dedicated Customer Care team

Engineering process

- ✓ Pre-build modelling of vehicle compliance and axle weights
- ✓ Verification that all specifications are fit-for-purpose and comply with quality, environmental and safety regulations
- ✓ Final delivery and handover

Design and manufacturing process

- ✓ Review and approve design concepts, drawings and proposal
- ✓ Calculate pre-build weight and vehicle GVM
- ✓ Confirm vehicle and Hidrive accessories
- ✓ Ensure quality and efficiency through versus/comparative analysis
- ✓ We precision laser cut, fabricate, paint, finish, powder coat, assemble, install and quality check

Workplace health & safety

We recognise our moral and legal responsibility to provide a safe and healthy environment for employees, contractors, customers and visitors. This extends to ensuring our operations do not place local communities at risk of injury, illness or property damage.

Hidrive's Workplace Health and Safety Policy ensures we:

- ✓ Provide safe plant and equipment
- ✓ Provide procedures and instructions to ensure safe systems of work
- ✓ Comply with legislative requirements and industry standards
- ✓ Provide information, training and supervision to employees, contractors and customers to ensure their safety
- ✓ Provide compassion, support and assistance to employees in the event of injury management or rehabilitation
- ✓ Provide a safe work environment that is free from bullying and harassment
- ✓ Maintain our ISO 45001 Safety Management certification

WE ARE A TRUSTED FORD PRO CONVERTOR

As Australia's largest service body manufacturer, we work proactively and collaboratively with all major brands.

We are certified by Ford to install fully compliant, work-ready service bodies, engineered to seamlessly integrate with Ford Ranger.

Our tailored service body solutions, built from light and strong aluminium, offer maximum payload, durability and productivity for Ford mobile workspace fleets.

Hidrive is proud to be one of six inaugural Ford Pro Convertor members in Australia, **delivering application-ready solutions for essential services and mining** that meet Ford's exacting standards.

→ LEARN MORE



COMPLIANT

ADR-compliant, crash-tested design



JOB READY

Job-ready for all trades and industries



TRUSTED

Engineered to fit seamlessly with your Ford Ranger



WE MAKE MORE OURSELVES

For consistency and national delivery.

No other manufacturer designs, engineers and manufactures more fitted-out service body options than us. Your fleet can be completed faster and consistently for years to come.

What we don't make, we source locally as much as possible. So, when you want to add more vehicles to your fleet in future years or need spare parts, we can make more, without overseas shipping delay or hoping some factory overseas still makes something that looks or fits the same.

We make these 25 listed product groups (in various sizes) from scratch in NSW/WA.

- ✓ Canopies (Full, Part, Tool, U)
- ✓ Animal Management Bodies
- ✓ Shelves
- ✓ Drawers
- ✓ Sliders
- ✓ Towbars
- ✓ Signage and vehicle wraps
- ✓ Slide out work benches
- ✓ Side steps
- ✓ Crane bases
- ✓ Roof racks and roof bars
- ✓ Dividers (mesh and full panels)
- ✓ Custom roof shelves
- ✓ Mudguards
- ✓ Underbody boxes
- ✓ Underbody roller drawers
- ✓ Lockable boxes
- ✓ Rollover protection systems
- ✓ Ramps
- ✓ Bund trays
- ✓ Safety cone holders
- ✓ Gas bottle holders
- ✓ Spare tyre holders
- ✓ Jerry can holders
- ✓ Hinges, doors, spares and more!



TRIPLE ISO CERTIFICATION

Is ethical sourcing and risk-management a priority for your organisation? Hidrive offers world-class quality assurance.

In 2023, Hidrive achieved a prestigious triple ISO certification encompassing ISO 9001 Quality Management, ISO 14001 Environmental Management and ISO 45001 Safety Management.

Hidrive is the only Australian manufacturer of service bodies to receive a triple ISO certification.

To achieve this, Hidrive met stringent international standards and demonstrated our commitment to consistent quality, environmental sustainability and workplace safety.

This milestone reinforces our reputation as an industry leader and sets a benchmark for excellence in the manufacturing of service bodies for utes, trailers and trucks.

WARRANTY

We are the national market share leader in our industry. We offer modular pre-engineered design with the industry's most extensive fit-for-purpose accessory range, all covered by our national warranty.

“Hidrive are the leaders in their field for quality, durable products, technical expertise, national coverage, competitive pricing and strong after-sales support.”

Lorna Toynton, Vehicle Management & Benefits Coordinator, Cummins South Pacific

CORPORATE SOCIAL RESPONSIBILITY

Hidrive actively supports communities across Australia. Giving is part of our philosophy and is embedded in our workplace culture. We are proud to invest in, and contribute to, the communities where we live and work.

Our leadership team, National Community Support Committee and employees support causes that are close to our heart and people doing it tough.

For over a decade we have actively supported the work [Rapid Relief Team](#) (RRT) do for communities in need. We also hold regular fund-raising team lunches, put on by the business, where staff are invited to make a donation which Hidrive matches dollar for dollar.

“Hidrive was a critical partner in the standardisation of vehicle designs across our fleet. Their people, processes and industry knowledge are demonstrated in the final product. A first-class solution every time.”

Scott Seddon, Manager Logistics, Contracts & Fleet, ActewAGL, Evo Energy and ICON Water



CUSTOMER CARE & TECHNICAL SUPPORT

We make it easy from day one.

Hidrive's Customer Care team provide you with one point of contact within the Hidrive throughout your fleet rollout. You have access to accurate and transparent information on the status of your fleet project, using real-time information that is fed directly from our production system. This includes the location of all vehicles, current stage of production and projected delivery times.

Technical support

Our experienced support team ensure your fleet consistently performs at its best, and is there to assist you whenever you need us.

Hidrive serial numbers

Every build has its own unique Hidrive serial number enabling us to trace any service requirements back to the source with ease.



National service coverage

We provide your business with nationwide support and have well-established installation and manufacturing locations and a national service network right across Australia.

Warranty

Hidrive service bodies have a 36-month structural and corrosion warranty and a 12-month basic warranty. We offer a range of products and accessories which are subject to different warranties, including manufacturers warranty for FleetBrand. More information and T&C's are outlined in our warranty booklet.

VEHICLE SIGNAGE AND WRAPPING

Well-designed signage boosts brand recognition and trust with potential customers, clients and staff. What might look good as a design mock-up, might not be practical to apply to your highly visible vehicle fleet. We understand the art and the science of vehicle signage.

Our FleetBrand team are experienced design and installation professionals you can trust through the design, production, and installation processes.

Our services include brand packs, part and full wraps, compliance decals, conspicuity tape and fixed term promotions.



We'll listen to your needs and work with you to design your ideal fleet.

These are the type of questions we help our clients with - everyday.

Here are five reasons why booking a free consult with a Hidrive Mobile Workspace Specialist is a no-regrets move.

- 1 Your service body will be used for years to come. The right advice now will save you time and money.
- 2 You'll benefit from the lessons learned from over 20,000 other service bodies we've made since the 1990s. E.g. a VIC Electrician might be inspired by a Hidrive fitout in WA.
- 3 Whatever industry you're in, we're more likely than any other manufacturers to have experience tailoring service bodies for your industry and application.
- 4 Utes, trailers or trucks - we're here to understand your organisation and support you long term.
- 5 Without the best guidance, are you risking the safety, compliance, satisfaction, productivity or reputation of your business?

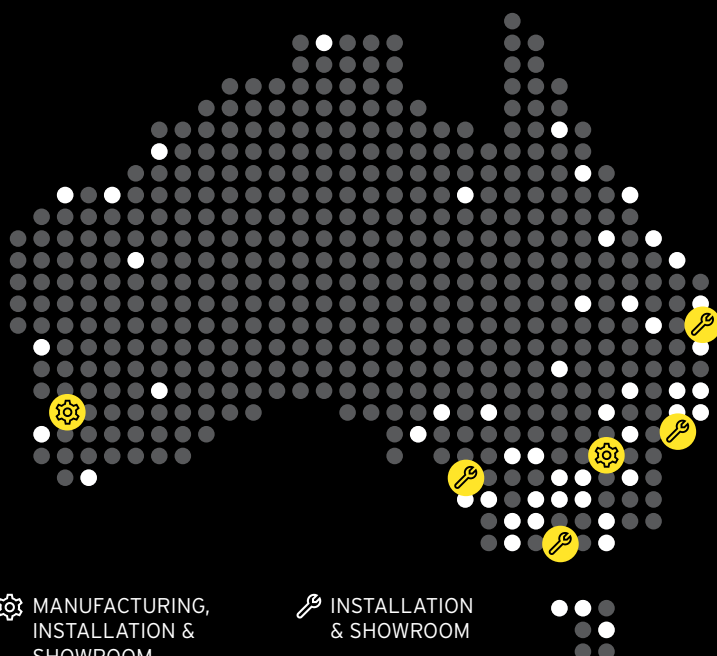


Chat with one of our helpful Mobile
Workspace Specialists.

→ **1300 350 625**

→ team.aus@hidrive.com.au

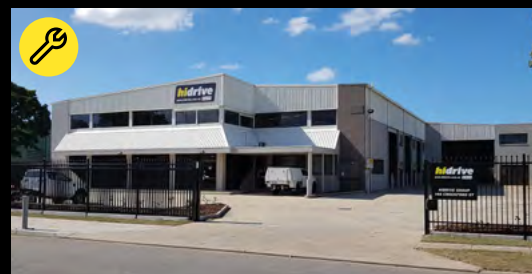
→ hidrive.com.au



Hidrive is the only manufacturer of service bodies for
utes, trailers and trucks with a company-owned national
installation network.



Eastern Manufacturing, Installation & Showroom
17 O'Sullivan Pl, Goulburn NSW 2580



Brisbane Showroom & Installation
146 Crockford St, Northgate QLD 4013



Melbourne Showroom & Installation
57 Hunter Rd, Derrimut VIC 3026



Western Manufacturing, Installation & Showroom
18 Catalano Rd, Canning Vale WA 6155



Sydney Showroom & Installation
10 Garner Pl, Ingleburn NSW 2565



Adelaide Showroom & Installation
6 Wirriga St, Regency Park SA 5010